



December 11, 2020

County Savings Bank Customers,

As developments continue to rapidly evolve, we would like to update you on our response to the Coronavirus pandemic (COVID-19). Based upon the guidance of the State and County officials, it is strongly recommended to limit face-to-face contact and promote social distancing. Effective December 12, 2020, we will have the following customer service procedures in place for our branches:

**Tinicum Township** – The Tinicum Township Branch lobby will be closed to the public; however, our drive-thru will remain open during our normal business hours. Branch personnel will be available to speak with you over the phone during normal business hours and can be reached at 610-521-1080. If you have more complex banking needs, we ask you to make an appointment.

**Ridley Township** – Until further notice, the Ridley Township Branch, will remain closed on Saturday's. The Tinicum Township Branch, drive -thru only, will remain open on Saturday's from 9AM to 12PM. Monday through Friday, the Ridley Township Branch lobby will remain closed to the public; however, we will offer curbside banking at the front of the branch during normal business hours. Branch personnel will be available to speak with you over the phone during normal business hours and can be reached at 610-532-2034. If you have more complex banking needs, we ask you to make an appointment.

Rest assured that you will have complete access to your funds and bank services. We encourage you to utilize ATMs, your Debit/ATM cards and our on-line/mobile banking to access your accounts.

We understand these measures may be inconvenient and we greatly appreciate your patience and loyalty during this difficult time. Please let us know if you require special assistance and we will make every effort to accommodate you. We are prepared to make these temporary inconveniences as painless as possible and believe our actions are in the best interest of our employees, customers, and the communities we serve.

For important updates, please visit [www.countysavingsbank.com](http://www.countysavingsbank.com).

Stay safe and healthy.

Mark Schreiber  
President/CEO